ROTHWELL GYMNASTICS
CODE OF CONDUCT
FOR PARENTS, GUARDIANS & VISITORS

As part of the club's protection policies for children and vulnerable adults we kindly request that all non-members or visitors on club premises adhere to all health and safety requirements and the following rules and procedures…

- Please do not enter the gymnastics hall unless you have a child in training or registered at the club. There is CCTV livestream in the lounge for viewing if you wish to watch a class. If you remain to view, please do not act in a way which may distract the gymnasts or coaches.

- If your child is being collected by someone who does not normally pick them up, please make sure the coach in charge of the session is aware of this

- Ensure you arrive in time for your gymnast to get ready for their session. **If a gymnast is more than 10 minutes late for their session, they will not be permitted to train as they will have missed an essential part of the session**, this is disruptive to the class and unsettling for the gymnast. We ask that you arrive in plenty of time at the end of the session, so the gymnasts don't become anxious. In an emergency if you are unavoidably delayed, please contact a coach at the club immediately. Failure to do this means that after 20 minutes, children's services and or the police will be contacted as per British Gymnastics Guidelines.

- No photography or video recording equipment including photo and video imaging phones may be used during training sessions without permission.

- Please ensure that your child is aware of and abides by the members code of conduct (displayed on notice boards, in the Pink Book and on the club website). Children must be encouraged to listen and follow all instructions of their coaches and leaders.

- Please avoid any behaviour that could be interpreted as intimidating, this includes threatening, bullying, trying to gain an unfair advantage or public disparagement of club members/coaches or helpers. This includes the use of foul language.

- Non payment or late payment of fees, club membership and British Gymnastics membership will lead to loss of places in club. No training is allowed without memberships and no refunds are given if gymnasts are unable to train due to lack of membership payments.

- If you wish to raise and concern about any aspect of the club procedures or regarding a specific incident please contact a welfare officer Helen Dixon, Lisa Bilclough, Pam Stevenson, Kaylee Whiteley or Adama Jobe. They can be emailed directly on rothwellwelfare@outlook.com

- If you wish to have information about your child's training please do this by emailing the club at rothwellgymnastics@hotmail.co.uk and this will be directed via the head coach to the correct person. Please DO NOT distract the coaches from their session as this may affect ratios, equipment set up and supervision levels in the gym.

- The club will not accept abusive, aggressive, threatening, intimidating or disrespectful behaviour towards any member of staff, coach, volunteer or other person at the club.

- This includes behaviour in person, over the telephone, by email or message, and through social media or other online platforms.

- Examples of unacceptable behaviour include shouting, swearing, threats, personal insults, harassment, discriminatory comments, intimidation, repeated aggressive communications or any behaviour that causes a member of staff to feel threatened or unsafe.

- Where concerns arise, parents/guardians are expected to communicate calmly and respectfully and to follow the club's appropriate complaints or communication procedures.

Reviewed February 2023 v7 Oct 24 v8 Oct 26 v9